PRACTICE-BASED EDUCATIONAL-RESEARCH:
TAKING ADVANTAGE OF THE OPPORTUNITIES AND
ADDRESSING THE CHALLENGES TO ENTERING A NEW
FRONTIER

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Volatility
Uncertainty
Complexity
Ambiguity
Two Types of Challenges

**Known**
- Predictable
- Continuous
- Easier to plan for and respond

**Unknown**
- Unpredictable in form, timing, and magnitude
- Harder to plan for and respond

Intervening at the Practice Level

![Graph showing high intensity over time with examples of Dept chair resigns, EMR system overhaul, and interim chair steps down.](image)
Addressing Unexpected Challenges

1. Crisis
2. Failure of Critical Success Factor
3. Assessment
   - Individual & org behavior
   - Practice culture
   - Interprofessional
   - Practice & patient data
   - Resources & capacities
4. Evaluate
5. Execute
6. Re-strategize
Insights for Educators

➢ Prepare for the expected & anticipate the unexpected
  ▪ Identify and leverage the opportunity(s) in a crisis

Crisis

➢ Shift happens, be agile with purpose

Contact Information

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